

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 19th day of March 2019

C.G.No:62/2018-19/Vijayawada Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Sri Nageswara Rao
D.No:21,1016-4,
4th Line, Ist Cross,
Srinagar,
Krishna -Dist

Complainant

AND

1. AE/O/Mutyalampadu
2. ADE/O/D-2/Vijayawada
3. DE/O/Town/Vijayawada

Respondents

ORDER

1. The Complainant presented his complaint requesting to shift the service line along with the pole in front of his house as it is not of any use for anybody.
2. The Respondent No.3 in his written submission has elucidated that the Respondent No.2 has inspected the premises of the complainant and observed that there is an LT 5 wire line which was passing in front of the complainant house and also observed that the LT line wire are sagging and has low ground clearance . Immediately after that the 5 wire LT line was restringed and loose span was rectified. The fact was intimated to the complainant. A letter was also addressed to the complainant if he still requires to shift the line, he was advised to register an application to the effect. The complainant in turn has informed that he was not able to pay the LT shifting charges and expressed his satisfaction with the loose span rectification. The Respondent was also informed that

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o/c
DATE
DESPATCHED
25/3/19

shifting of LT line was not possible without payment of necessary shifting charges by the complainant.

3. A personal hearing was conducted on 05.03.2019 through Video Conferencing. The complainant was not attended whereas the Respondents.No.2 and 3 presented and reiterated their earlier versions.
4. In accordance with provisions contained in clause no. 5.3.4 of GTCS the complainant has to pay the estimated shifting charges in advance before taking up of shifting operations.
5. In view of the above the complainant is advised to register his application in notified centers of APSPDCL along with his consent letter to pay the shifting charges if he so requires so as to take up further works by the Respondents.
6. In result the complaint is disposed off in favour of the Respondents.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 19th March 2019.

Sd/-	Sd/-	Sd/-	Sd/-
Member (Finance)	Member (Technical)	Independent Member	Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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